

Arrivals				
Time	From	Flight	State	
12:00	Sofia	W6 4325	Landed 12:19	
12:55	Warsaw	FR 4022	Landed 12:33	
12:45	Alicante	HV 6626	Landed 12:36	
13:00	Katowice	W6 1071	Landed 12:42	
13:25	Wroclaw	W6 1825	Landed 13:00	
13:25	Gran Canaria	FR 7735	Landed 13:09	
14:00	Faro	FR 7411	Expected 13:39	
14:30	Heraklion	HV 1358	Expected 14:06	
14:20	Lisbon	HV 6204	Expected 14:06	
12:15	Stockholm NYO	FR 1822	Expected 14:09	
14:20	Barcelona REU	FR 2212	Expected 14:38	
14:25	Rome CIA	FR 9615	Expected 14:38	
15:15	Belgrade	W6 4071	Expected 15:28	
15:10	Istanbul SAW	HV 5992	Expected 15:28	
16:05	Berlin TXL	HV 5002		
16:40	Budapest	W6 2273		
16:45	Copenhagen	HV 5962		
16:50	Tenerife	HV 216		
17:00	Trapani	FR 8801		
17:05	Pisa	FR 9978		
17:05	Barcelona BCN	HV 6788		



Departures				
Time	Destination	Flight	Desk	State
11:55	Pisa	FR 9924		Departed 12:44
12:25	Faro	HV 6607		Departed 12:46
12:40	Stockholm NYO	FR 1823		Delayed 14:40
12:50	Berlin TXL	HV 5001		Gate closed
12:50	Sofia	W6 4326		Gate closed
13:00	Bodrum	CAI 506		Departed 13:12
13:25	Copenhagen	HV 5961		Final call
13:30	Riga	W6 2526		Final call
13:45	Fez	FR 5851		Boarding
13:50	Gran Canaria	FR 7736		Boarding
13:55	Birao	W6 2526		Boarding
14:25	Faro	FR 7412	10.11	
14:30	Loures	HQ 9284	17.18	
14:45	Barcelona GRO	FR 9124	10.11	
14:50	Rome CIA	FR 9616	10.11	
15:15	Heraklion	HV 1357	20.21	
15:45	Belgrade	W6 4072	23	
16:20	Istanbul SAW	HV 5991		
16:45	Malaga	HV 6653		
17:10	Budapest	W6 2274		
17:25	Trapani	FR 8802		

## EindhovenAirport

### Smart Airport Signage - Eindhoven Airport

#### The Customer

Eindhoven Airport, the largest regional airport in the Netherlands, serves over 3.4 million passengers a year. After the latest expansion project the terminal has the capacity to handle up to 5 million passengers. It is expected that this will be enough to facilitate the increase of passengers until 2020.

#### The Scope

From a traveler's perspective airport environments are always chaotic and hasty. Whether travelling for business or holiday, the first thing passengers are looking for is up-to-date flight information to guide them to the right check-in or gate and inform them about estimated flight times.

To improve traveler communication Eindhoven Airport was looking for a

dynamic and reliable solution. It needed to meet all complex flight display requirements such as code share flights and gate changes. Also, the solution had to be suitable for the mission critical type of application and provide an optimal traveler experience.

#### The Solution

In 2005, with the opening of the first terminal, Net Display Systems provided the first phase of their Smart Airport Signage solution by offering FIDS (Flight Information Display System) and PADS digital signage software to display flight information at the arrival/departure area, check-in counters, security area, gate area and baggage belt area.

With around 50 displays strategically placed in these areas, passenger-scan quickly see where to check-in



### Transportation

#### Solutions



Timetables & Schedules



Wayfinding



Advertising



Menuboards



and if their flight will depart on-time. Any possible delay or gate change will become visible on those displays within seconds.



Next to the up-to-date flight information the airport audience also get to see the latest special offers from the Duty Free shops, car rental companies and information about airport services such as free Wi-Fi.

While waiting to check in or to board their flight, a favorite passenger pastime is visiting one of the restaurant facilities. In the restaurants all menu boards are driven by PADS to dynamically display the available menus, pricing and special offers.

Next to the displays informing visitors and passengers, Net Display Systems has also provided a digital meeting room solution for the business center facility on the second floor. A centrally positioned display informs attendees where and when there meeting will take place.

In 2013 Eindhoven Airport expanded with a new terminal to accommodate the increasingly growing number of passengers. For this new terminal the PADS software of Net Display Systems powered another 18 displays to serve the visitors in the expanded airport area.



In addition, in the main terminal Net Display Systems participated in the development of the eye-catcher of Eindhoven Airport: a large 12-screen video wall displaying an appealing

content channel showing airport information, alerts, news and sport headlines.

## The Result

The goal was to offer a smart airport signage solution to display relevant travel information and improve the overall journey experience of travelers at Eindhoven Airport.

"Net Display Systems has delivered a robust and dynamic solution that fits the mission-critical environment we operate in daily", says Eli Lejeune, Marketing Manager at Eindhoven Airport. "With an airport wide exposure in all crucial areas their Smart Airport Signage provides real-time flight information, making sure 3.4 million travelers a year are well informed, leading to an optimized passenger flow in the airport", he continues.

*"Net Display Systems has delivered a robust and dynamic solution that fits the mission critical environment we operate in daily"*

Eli Lejeune, Marketing Manager at Eindhoven Airport

The solution also offers a great range of flexibility to assign flights to the designated check-in counters enhancing the efficiency of the check-in process. Displaying the correct safety and boarding instructions in security areas resulted in a significant decrease of the security wait times.

The 12 screen video wall has contributed to a reduction of the perceived waiting times and boosted passengers engagement in social media. The menu boards in the restaurant facilities have increased the level of hospitality serving the guests with up-to-date pricing, daily offers and regular menus.

Furthermore, the possibility to combine the display of dynamic flight information with advertising has enabled the airport to generate an extra source of income, making the solution a profitable investment.

## About Net Display Systems



Net Display Systems (NDS), founded in 1994, is a worldwide recognized player in digital signage software specialized in Smart Digital Signage.

With an extensive partner network NDS operates in more than 75 countries and has already deployed thousands of installations in multiple market sectors varying from transportation, corporate and government to hospitality, retail and healthcare.

## Contact Details

Net Display Systems BV  
Luchthavenweg 59-I  
5657 EA Eindhoven  
The Netherlands

T: +31 (0)88 2661177  
info@netdisplaysystems.com  
www.netdisplaysystems.com