



SupportDesk

Comprehensive Service
and Support Software
including detailed tracking
of both Calls and Sales
opportunities as well as
full coordination of
Marketing campaigns

ITIL-compatible service desk solution encompassing all ITIL service support processes fully customisable to your business needs.

Use our Asset management modules to discover, define and maintain your software licenses.

enses.

Key Features:



E-Mail Management



Financial & Contractual Management



KPI Monitor



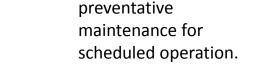
LDAP Integration



Outlook Synchronisation



CRM Module



Intuitive Software for fast

and efficient capture of

work orders and planned



Facilitie Ports

ITIL Configuration



PC Audit & Discovery



Software License Manager



Self Service Module



Mobile SupportDesk



Planned Preventative Maintenance



