SupportDesk

Comprehensive Service and Support Software including detailed tracking of both Calls and Sales opportunities as well as full coordination of Marketing campaigns

ITIL-compatible service desk solution encompassing all ITIL service support processes fully customisable to your business needs.

Use our Asset management modules to discover, define and maintain your software licenses.

Intuitive Software for fast and efficient capture of work orders and planned preventative maintenance for scheduled operation.

Key Features:

- E-Mail Management
- Financial & Contractual Management
- KPI Monitor
- LDAP Integration
- Outlook Synchronisation
- CRM Module

- ITIL Configuration
- PC Audit & Discovery
- Software License Manager
- Self Service Module
- Mobile SupportDesk
- Planned Preventative Maintenance

Comprehensive Servicedesk software since 1993

*it*SMF UK member

SERVICE PINKVERIFY™ SUPPORT